

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5823
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 10, 2021

Subject: **Attention: Rhode Island General Motors Dealers Only**
Stop Delivery Order for Upcoming Safety Recall
A212335471 - Mispositioned Emergency Jack May Not Support Vehicle
New and Used Dealer Inventory Only

Models: 2020 - 2022 Buick Encore GX,
2021 - 2022 Chevrolet Trailblazer

To: All General Motors Dealers in Rhode Island only

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2020 – 2022 model year Buick Encore GX and 2021 – 2022 model year Chevrolet Trailblazer vehicles in new and used vehicle inventory in the state of Rhode Island. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves these vehicles.

Certain 2020 – 2022 model year Buick Encore GX and 2021 – 2022 model year Chevrolet Trailblazer vehicles are equipped with an emergency spare tire jack that must be replaced with a spare tire jack of a new design.

GM does not have sufficient inventory of replacement jacks at this time and will communicate to dealers at a later date when sufficient inventory is obtained.

Until further instructions are received, new and used vehicles in Rhode Island that are in dealers' possession must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming safety recall on or before June 11, 2021. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory.

GM will communicate to affected dealers when parts become available.

END OF MESSAGE
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